

Accessible Services

The Fox Theatre is dedicated to providing a comfortable and enjoyable theatre experience for all individuals and is committed to creating an inclusive environment to share live entertainment.



Introducing GalaPro

The GalaPro App is a program that opens the curtains to a universal cultural experience. The app enables patrons with a language preference, members of the deaf/hard-of-hearing community, and members of the blind/low-vision community the ability to enjoy designated performances through closed captioning, diverse languages, and audio description on the user's own mobile device. All content is provided in real time, using voice recognition technology, developed specifically for theater and live performances.

ACCESSIBLE SERVICES AVAILABLE:



American Sign Language (ASL) Interpreter (for select performances or upon request): The Fox Theatre offers ASL interpreted performances on the first Sunday matinee of each full-length engagement of a Broadway show (8 or more performances), and upon request for any other event.



Captioning Services (for select performances or upon request): Closed Captioning is available via Galapro without advance request required for each performance of the following titles: Hamilton, Anastasia. All other shows are available upon request. When not available through the app, advance request is required.



Audio Description (for select performances or upon request): Audio Description is available for select performances via Galapro. When not available through the app, advance request is required. Access the GalaPro app through the app store and make the Fox Theatre, your preferred theatre. Guests who either do not have a smartphone, or choose to not use their personal, mobile device are able to check out venue provided tablets at the Accessible Services Stand in the Spanish Room.



Assisted Listening Devices (Phonic Ear) (for every performance): The phonic ear enhances the sound of the performance through a headset. This service is provided to patrons at no cost; however, they must provide a photo ID and a contact phone number in exchange for the units. Phonic ear sets are available at the Accessible Services Stand in the Spanish Room, or upon request at any time to a Guest Experience Event Staff member(s).



Wheelchair Accessibility
Upon arrival, ask us about access to a Fox Theatre wheelchair. These are available upon request on a first-come, first-serve basis. Accessible restrooms are located off the Main Lobby at the door to the General Offices.



Sensory Inclusive
The Fox Theatre is Sensory Inclusive certified by Kulture City. See a Guest Experience Event Staff member or visit the Accessible Services Stand in the Spanish Room for more information.

Securing Accessible Services

To secure Accessible Services in advance, please contact the Ticket Office during your ticket buying process by email at boxoffice@foxtheatre.org OR by phone at 855-285-8499. Most services require 2-week advance notice. For questions or access to services while inside the theatre, please contact any Guest Experience Associate.