FOX THEATRE

HEALTH AND SAFETY PROTOCOLS

The health and safety of our guests, performers, and staff continue to be our top priority. We have made significant investments in our facility and improvements to our policies, to redefine the Fox experience with health and safety at the forefront. The following measures will be in place for each event.



Global Biorisk Advisory Council Accreditation

The Fox Theatre has achieved the Global Biorisk Advisory Council's STAR accreditation for implementing the most stringent protocols for cleaning, disinfection, and infectious disease prevention. Clients and guests can also expect contactless hand sanitizer stations, soap dispensers, and paper towel dispensers throughout the venue. To learn more visit, foxtheatre.org/healthandsafety.



Ultraviolet Germicidal Irradiation System and Increased Air Filtration

The Fox Theatre has installed a building-wide Ultraviolet Germicidal Irradiation system that effectively inactivates up to 99% of viruses on every air cycle. We've taken steps to increase air filtration and outside air ventilation rates by upgrading all air filters. Each backstage dressing room is equipped with a wall-mounted Upper Room Ultraviolet Germicidal Irradiation device and a HEPA-filter unit.



Mask Protocol

In alignment with the CDC's relaxed guidelines, the Fox Theatre no longer requires that guests wear masks. Please be aware that certain events may have their own mask requirements and other COVID-19 protocols. Ticket holders will be notified of any such requirements 24 hours prior to day-of-show.



Contactless Entry w/ New Security Lanes and Mobile Tickets

New security technology allows for a more convenient, contactless entry. With digital ticketing, your phone is your ticket! Guests can load tickets to their mobile wallet and self-scan to enter using our new contactless pedestals. Login to view and download your tickets to your smartphone's mobile wallet at foxtheatre.org/MyAccount



Contactless Payment and Mobile Pick-Up

Guest-facing credit card terminals & contactless payment options are available at all points of sale. Pay ahead with the Fox Theatre's app to pick up select food and beverage at one of our Mobile Pick-Up Bars.

The abovementioned health and safety measures are subject to change in response to evolving guidelines from the city, state, federal government, and Centers for Disease Control and Prevention.

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COVID PRODUCTION ADVANCE

Any show with COVID health & safety requirements, above what the Fox Theatre provides and requires (as listed above), should advance those details with Fox Production Management no later than 4 weeks before your load-in date. Fox Theatre Management will review all artist and promoter-specific requests and work within reason to meet each one where possible. Failure to advance your health & safety requirements in a timely manner could limit our ability to comply with such requests.

A complete guide of backstage COVID Health & Safety Protocol, including standard operating procedures for catering, runners, signage, access to PPE, and more, can be found in the Fox Theatre Tech Pack and will be made available in the Advance with Fox Theatre Production.

COVID related requirements that need to be communicated include:

(Please note that all items with (*) indicate a cost that will be charged back to the promoting party. These costs can be outlined and discussed in advance of your arrival).

- COVID Testing Requirements for any Fox employee, stage worker, or otherwise, 24-48 hours prior to the day of the event.*
- COVID Testing Requirements for any Fox employee, stage worker, or otherwise, onsite on the day of the event.*
- Vaccination Requirements for stage employees or employees and crew with backstage access.
- Specific backstage/dressing room air filtration systems not already provided by the venue.*
- Specific cleaning or sanitization procedures needed prior to or during your time in the venue.*
- Detailed understanding of catering, runner, and other vendor procedures requested of the venue and vendors.
- Detailed understanding of Meet and Greet procedures requested of the venue and guests.
- Specific Plexi/barrier needs not already provided by the venue.*